

Republic of the Philippines Department of Labor and Employment

National Conciliation and Mediation Board









Alternative Dispute Resolution **Updates**

Preliminary

As of 31 May 2024

This ADR Update records in brief the collective accomplishments of NCMB as of May 2024.

I. PREVENTIVE MEDIATION (PM)

- 27 cases pending at the beginning of the year
- 162 new cases have been filed since the start of the year (38 new cases filed in May)
- 189 total cases handled as of 31 May 2024
- Disposition rate¹: 77% (146 of the 189 total cases handled)
- Disposition rate²: 94% (146 of the 156 total net cases handled)
 - 100 cases disposed of within the process cycle time (PCT = 35 days)
 - 46 cases disposed of beyond PCT
- Settlement rate¹: 71% (135 of the 189 total cases handled)
- Settlement rate²: 87% (135 of the 156 total net cases handled)
- Average duration to settle: 28 days
- 43 cases pending by the end of May 2024
 - 33 pending cases are 35 days old or younger
 - 10 pending cases are older than the PCT
- Monetary benefits: Php 234,530,337 benefitting 2,396 workers

II. **NOTICES OF STRIKE/LOCKOUT (NS/L)**

- 15 cases pending at the beginning of the year
- 59 new cases have been filed since the start of the year (18 new cases filed in May)
- 74 total cases handled as of 31 May 2024
- Disposition rate¹: 62% (46 of the 74 total cases handled)
- Disposition rate²: 90% (46 of the 51 total net cases handled)
 - 37 cases disposed of within the process cycle time (PCT = 60 days)
 - 9 cases disposed of beyond PCT
- Settlement rate¹: 58% (43 of the 74 total cases handled)
- Settlement rate²: 84% (43 of the 51 total net cases handled)
- Average duration to settle: 39 days
- 28 cases pending as of 31 May 2024
 - o 23 pending cases are 60 days old or younger
 - 5 pending cases are older than the PCT

¹ Computed based on the Total Cases Handled

² Computed based on the Net Cases Handled (Total Cases Handled minus Pending Cases within PCT)

Monetary benefits: Php 164,385,152 benefitting 4,171 workers

III. ACTUAL STRIKES/LOCKOUTS (AS/L)

- No pending case at the beginning of the year
- One (1) work stoppage monitored since the start of the year (No new work stoppage monitored in May 2024)
- One (1) case handled as of 31 May 2024

REGION	DOCKET NUMBER	DECLARED	STATUS	DATE DISPOSED	ISSUES INVOLVED	SPECIFIC ISSUE
NCR	MUN-AS-03- 0001-2024	03/18/2024	Settled Amicably	04/25/2024	ULP	Discrimination against/harassment of union members/union busting

- One (1) work stoppage have been disposed of within the process cycle time (PCT = 40 days)
- Disposition rate: 100% (1 out of 1 total case handled)
- Total man-days lost: 3,200
- Monetary benefits: Php 3,980,685 benefitting 85 workers

Table 1. Comparative Summary of Government Intervention in Labor Disputes: 2023-2024

		202	23			202	4	
Case Type	No. Cases Handled	AJ	CCA	Total AJ & CCA	No. Cases Handled	AJ	CCA	Total AJ & CCA
Actual Strikes/ Lockouts	1	0	0	0	1	0	0	0
Notices of Strike/ Lockout	81	3	0	3	74	2	0	2
Preventive Mediation	186	0	0	0	189	0	0	0
Total	268	3	0	3	264	2	0	2
% of AJ/CCA to TCH		1.12%	0.00%	1.12%		0.76%	0.00%	0.76%

Table 2. Summary of Newly Declared/Filed Cases by Major Issue: 2024

Case Type	Total Cases	Unfair Labor Practice (ULP)	Bargaining Deadlock (BD)	Raised Both Issues ULP/BD	
Actual Strike/Lockout	1	1	0	0	
Notices of Strike/Lockout	59	39	19	1	
Preventive Mediation	162	138	22	2	
Total Cases	222	178	41	3	

IV. SINGLE ENTRY APPROACH (SEnA)

- 196 Requests for Assistance (RFAs) pending at the beginning of the year
- 1,961 new RFAs have been filed since the start of the year (387 new RFAs filed in May)
- 2,157 total RFAs handled as of 31 May 2024

- Disposition rate: 95% (1,740 of the 1,825 total net RFAs handled)
 - 1,725 RFAs disposed within the process cycle time (PCT = 30+15 days)
 - 15 RFAs disposed beyond the PCT
- Settlement rate: 70% (1,280 of the 1,825 total net RFAs handled)
 - 1,269 RFAs settled within the process cycle time (PCT = 30 days +15 days)
 - 11 RFAs settled beyond the process cycle time
- Average duration to settle: 8 days
- 336 pending RFAs as of 31 May 2024
 - 251 RFAs pending within the process cycle time (PCT = 30 days)
 - o 85 RFAs pending beyond the process cycle time
- Monetary benefits: Php 136,315,548 benefitting 1,740 workers

Table 3. Summary of RFAs Filed, Settled, Monetary Benefits and Workers Benefitted by Year: 2019-2024 (NCMB)

Dononicou by		11101112)		
Year	No. of RFAs Received	No. of RFAs Settled	Monetary Benefits (in thousands)	Workers Benefitted
2019	5,742	3,838	214,517,261	5,276
2020	3,155	2,095	140,726,523	3,010
2021	3,436	2,214	215,369,283	3,300
2022	3,126	2,107	315,178,273	3,292
2023	3,328	2,293	372,926,939	3,641
2024	1,961	1,280	136,315,548	1,740
Total	20,748	13,827	1,395,033,827	20,259

V. VOLUNTARY ARBITRATION (VA)

- 578 cases pending at the beginning of the year
- 785 new VA cases have been submitted since the start of the year (113 new VA cases filed in May)
- 1,363 cases handled as of 31 May 2024
- 55% disposition rate (746 of the 1,363 total cases handled)
 - 510 cases disposed of within the process cycle time (PCT = 90 days)
 - 236 cases disposed of beyond PCT
- Average duration to decide:
 - o 155 days from the date of acceptance by the arbitrator
 - 22 days from submission for resolution
- 617 cases pending as of 31 May 2024
- Monetary benefits: Php 2,246,902,289 benefitting 917 workers

Table 4. Summary of VA Cases Handled, Monetary Benefits and Workers Benefitted by Year: 2019-2024

Year	No. new of VA Submitted	Monetary Benefits	Workers Benefitted
2019	609	1,447,543,071	473
2020	860	2,337,822,029	859
2021	1,300	3,256,125,810	1,593
2022	1,571	4,019,243,825	1,281
2023	1,545	4,403,897,244	2,119

2024	785	2,246,902,289	917
Total	6,670	17,711,534,268	7,242

VI. WORKPLACE RELATIONS ENHANCEMENT

- 199 LMCs have been facilitated as of May 2024 (38 in organized companies and 161 in unorganized companies)
- 1,236 LMCs enhanced as of May 2024 (444 in organized companies and 792 in unorganized companies)
- 2,185 companies reached through promotional activities through LMC & GM as of May 2024
- 5,295 existing LMCs nationwide as of 31 May 2024 (1,651 in organized companies and 3,644 in unorganized companies)
- 98.51% or 5,019 out of 5,095 companies with LMCs were not involved in AS/L, NS/L, PM cases during the period.

Table 5. Summary of Existing LMCs, LMCs Facilitated, and LMCs Enhanced by Year: 2019-2024

Year	Existing LMCs	Companies with LMC	LMC Facilitated	LMC Enhanced
2019	3,941	3,741	388	1,787
2020	4,335	4,120	415	1,870
2021	4,626	4,430	348	1,836
2022	4,857	4,650	310	2,168
2023	5,160	4,961	388	2,175
2024	5,295	5,098	199	1,236

VII. CONVERGENCE PROGRAM WITH DOLE

- LMCs Enhanced through convergence programs as of May 2024:
 - 335 LMCs enhanced through convergence program with NWPC (productivity);
 - o 135 LMCs in OSHC and ECC on occupational safety and health; and
 - 187 LMCs with BWSC on family welfare program

VIII. GRIEVANCE MACHINERY (GM)

- 196 GMs operationalized/institutionalized as of May 2024 (40 in organized companies and 156 in unorganized companies)
- 1,348 GMs enhanced as of May 2024 (531 in organized companies and 817 in unorganized companies)
- 5,515 existing/active GMs nationwide as of 31 May 2024 (1,975 in organized companies and 3,540 in unorganized companies)
- 98.20% or 5,079 out of 5,172 companies with GMs were not involved in AS/L, NS/L, PM cases during the period.

Table 6. Summary of Active GMs, GMs Institutionalized/ Operationalized, and GMs Enhanced by Year: 2019-2024

Year	Active GMs	Companies with GM	GM Insti/Opera	GM Enhanced
2019	4,225	4,032	380	1,827

2020	4,657	4,307	419	1,853
2021	4,800	4,455	348	1,843
2022	5,019	4,693	311	2,127
2023	5,348	5,022	386	2,180
2024	5,515	5,172	196	1,348

MARIA TERESITA D. LACSAMANA-CANCIO
Executive Director IV

10 June 2024

Table 1. Comparative Summary of Conciliation-Mediation Cases, Philippines

Indicators	A. Actual S	trikes/Lockouts (ASL	.)	B. Notices of	Strikes/Lockouts (NSL)	C. Preventiv	ve Mediation Cases	(PM)
indicators	2023	2024	% change	2023	2024	% change	2023	2024	% change
Pending, beginning of period	0	0		25	15		13	27	
New cases filed/declared Cases treated as PM	1	1	0%	56	59	5%	173	159 3	
Total PM Cases Filed							173	162	-6%
Total Cases Handled	1	1		81	74		186	189	
Workers involved in new cases	100	100	0%	7,405	17,883	141%	30,798	38,978	27%
Mandays Lost	1,204	3,200	166%						
Cases Disposed	1	1		56	46		146	146	
Settled	1	1		52	43		134	135	
Assumed Jurisdiction (AJ)	0	0		3	2		0	0	
Certified for Compulsory Arbitration (0	0		0	0		0	0	
Materialized into Actual S/L (MAS)				1	1		0	0	
Materialized into Notice of S/L (MSN)	0	0					11	11	
Subsumed/Consolidated to AJ/CCA/N	0	0		0	0		0	0	
Dropped	0	0		0	0		0	0	
Others	0	0		0	0		1	0	
Disposition Rate (Work Normalization on AS/L)	100.0%	100.0%	0%	69.1%	62.2%	-7%	78.5%	77.2%	-1%
Settlement Rate	100.0%	100.0%	0%	64.2%	58.1%	-6%	72.0%	71.4%	-1%
Success Rate **	-	-		98.8%	98.6%	0%	100.0%	100.0%	0%
Dispute Management Rate ***	99.6%	99.6%	0.0%	-			-		
Pending, end of period	0	0		25	28		40	43	

^{**}Conciliation Success Rate (or success rate in short) - reflects the result of the Board's conciliation-mediation efforts to prevent potential labor disputes from maturing into full-blown labor disputes. It is computed as N-MAS/N where N is the total number of cases handled and MAS the cases that materialized into Actual Strike/s. Success rate is computed separately for NSL and PM cases.

^{***} Dispute Management Rate reflects the result of the Board's overall efforts in minimizing the occurrence of Actual Strikes thru efficient and effective handling of labor disputes. Formula: TNSC-MAS/TNSC, where TNSC (Total Non-Strike Cases) is the combined NSL and PM cases handled.

Table 2. Statistics on Actual Strikes/Lockouts by Month, Philippines: 2023 and 2024

Month		Actual Strikes/ Lockouts Declared		Disposed	Pending at the P	the End of	Workers	Involved	Mandays Lost	
Worth	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024
TOTAL (YTD)	1	1	1	1	0	О	100	100	1,204	3,200
January	0	0	0	0	0	0	0	0	0	0
February	1	0	0	0	1	0	100	0	86	0
March	0	1	1	0	0	1	0	100	1,118	800
April	0	0	0	1	0	0	0	0	0	2,400
May	0	0	0	0	0	0	0	0	0	0
June	0		0		0		0		0	
July	0		0		0		0		0	
August	1		1		0		72		1,224	
September	0		0		0		0		0	
October	0		0		0		0		0	
November	1		1		0		111		781	
December	0		0		0		0		0	
TOTAL	3		3				283		3,209	
Pending Beginning (2023)		0								
Pending Beginning (2024)		0								

Table 3. Actual Strikes/Lockouts Handled, By Manner of Disposition and Month: Philippines

As of May 31 2024

Indicator	Total	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC
Pending, beginning of period	0	0	0	0	1	0							
New Actual Strikes/Lockouts declared	1	0	0	1	0	0							
Total Cases Handled	1	0	0	1	1	0							
Workers involved in strikes/lockouts declared during the period	100	0	0	100	0	0							
Mandays Lost, to date	3,200	0	0	800	2,400	0							
Work Normalized	1	0	0	0	1	0							
Settled	1	0	0	0	1	0							
Assumed Jurisdiction	0	0	0	0	0	0							
Certified for Compulsory Arbitration	0	0	0	0	0	0							
Subsumed/Consolidated to AJ/CCA	0	0	0	0	0	0							
Others	0	0	0	0	0	0							
Dropped	0	0	0	0	0	0							
Pending, end of period	0	0	0	1	0	0							
Work Normalization Rate Work Normalization Rate (Net Cases Handled	100% 100%			0%	100% 100%								
Settlement Rate Settlement Rate (Net Cases Handled)	100% 100%			0%	100% 100%								
Duration to Dispose	28	0	0	0	28	0							

Table 4. Actual Strikes/Lockouts Handled, By Manner and Region: Philippines

						A3 C	of May 31 202		ION/p								
Indicator	Total	NCR	CAR	R01	R02	R03	R04-A	R04-B	R05	R06	R07	R08	R09	R10	R11	R12	R13
Pending, beginning of period	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New Actual Strikes/Lockouts declared	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Cases Handled	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Workers involved in strikes/lockouts declared during the period	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mandays Lost, to date	3,200	3,200	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Work Normalized	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Settled	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Assumed Jurisdiction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Certified for Compulsory Arbitration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subsumed/Consolidated to AJ/CCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Dropped	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending, end of period	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Work Normalization Rate	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Work Normalization Rate (Net Cases Handled	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Settlement Rate	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Settlement Rate (Net Cases Handled)	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Duration to Dispose	28	28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 5. Statistics on Notices of Strikes/Lockouts by Month, Philippines: 2023 and 2024

As of May 31 2024

Month	Notice Strikes/L		Cases D	isposed	Pending at the P		Workers Involved		
	2023	2024	2023	2024	2023	2024	2023	2024	
TOTAL (YTD)	56	59	56	46	25	28	7,405	17,883	
January	13	12	17	7	21	20	1,738	2,836	
February	16	8	7	9	30	19	2,671	2,454	
March	13	4	17	10	26	13	1,722	887	
April	6	17	6	6	26	24	487	8,687	
May	8	18	9	14	25	28	787	3,019	
June	9		9		25		4,386		
July	8		10		23		4,362		
August	9		10		22		9,731		
September	8		12		18		1,104		
October	15		6		27		2,954		
November	8		13		22		1,997		
December	6		13		15		2,529		
TOTAL	119		129				34,468		
Pending Beginning (2023)		25							
Pending Beginning (2024)		15							

Table 6. Notices of Strikes/Lockouts Handled, By Manner of Disposition and Month: Philippines
As of May 31 2024

Indicator	Total	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC
Pending, beginning of period	15	15	20	19	13	24							
New Notices of Strike/Lockout filed	59	12	8	4	17	18							
Total Cases Handled	74	27	28	23	30	42							
Workers involved in notices of strikes/ lockouts filed during the period	17,883	2,836	2,454	887	8,687	3,019							
Cases Disposed	46	7	9	10	6	14							
Settled	43	7	8	9	6	13							
Assumed Jurisdiction	2	0	1	0	0	1							
Certified for Compulsory Arbitration	0	0	0	0	0	0							
Materialized into Actual Strike/Lockout	1	0	0	1	0	0							
Subsumed/Consolidated to AJ/CCA	0	0	0	0	0	0							
Others	0	0	0	0	0	0							
Dropped	0	0	0	0	0	0							
Pending, end of period	28	20	19	13	24	28							
Disposition Rate	62%	26%	32%	43%	20%	33%							
Disposition Rate (Net Cases Handled)	90%	47%	56%	63%	50%	74%							
Settlement Rate	58%	26%	29%	39%	20%	31%							
Settlement Rate (Net Cases Handled)	84%	47%	50%	56%	50%	68%							
Duration to Settle	39	42	33	53	46	28							

Table 7. Notices of Strikes/Lockouts Handled, By Manner and Region: Philippines As of May 31 2024

Indicator								REG	I O N /p								
Indicator	Total	NCR	CAR	R01	R02	R03	R04-A	R04-B	R05	R06	R07	R08	R09	R10	R11	R12	R13
Pending, beginning of period	15	6	0	0	0	2	5	0	0	0	0	1	0	0	1	0	0
New Notices of Strike/Lockout filed	59	26	0	0	0	6	14	0	0	9	0	2	0	0	2	0	0
Total Cases Handled	74	32	0	0	0	8	19	0	0	9	0	3	0	0	3	0	0
Workers involved in notices of strikes/ lockouts filed during the period	17,883	10,399	0	0	0	1,795	3,530	0	0	1,590	0	190	0	0	379	0	0
Cases Disposed	46	18	0	0	0	6	13	0	0	8	0	1	0	0	0	0	0
Settled	43	16	0	0	0	6	12	0	0	8	0	1	0	0	0	0	0
Assumed Jurisdiction	2	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Certified for Compulsory Arbitration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Materialized into Actual Strike/Lockout	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subsume/Consolidated to AJ/CCA/MAS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Dropped	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending, end of period	28	14	0	o	0	2	6	0	0	1	0	2	o	0	3	0	0
Disposition Rate	62%	56%	0%	0%	0%	75%	68%	0%	0%	89%	0%	33%	0%	0%	0%	0%	0%
Disposition Rate (Net Cases Handled)	90%	95%	0%	0%	0%	100%	81%	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%
Settlement Rate	58%	50%	0%	0%	0%	75%	63%	0%	0%	89%	0%	33%	0%	0%	0%	0%	0%
Settlement Rate (Net Cases Handled)	84%	84%	0%	0%	0%	100%	75%	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%
Duration to Settle	39	50	0	0	0	49	30	0	0	23	0	55	0	0	0	0	0

Table 8. Statistics on Preventive Mediation by Month, Philippines: 2023 and 2024

Month	Preventive Cases		Cases D	isposed	Pending at the P		Workers Involved		
	2023	2024	2023	2024	2023	2024	2023	2024	
TOTAL (YTD)	173	162	146	146	40	43	30,798	38,978	
January	44	34	18	32	39	29	5,854	7,080	
February	38	33	41	24	36	38	6,843	9,726	
March	34	24	44	29	26	33	5,179	5,978	
April	18	33	14	30	30	36	6,106	6,636	
May	39	38	29	31	40	43	6,816	9,558	
June	31		33		38		6,417		
July	35		29		44		5,420		
August	40		37		47		13,882		
September	32		36		43		7,969		
October	23		43		23		6,729		
November	36		24		35		12,115		
December	15		23		27		2,648		
TOTAL	385		371				85,978		
Pending Beginning (2023)		13							
Pending Beginning (2024)		27							

Table 9. Preventive Mediation Cases Handled, By Manner of Disposition and Month: Philippines

Indicator	Total	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	ОСТ	NOV	DEC
Pending, beginning of period	27	27	29	38	33	36							
Original Preventive Mediation Cases Filed	159	34	33	24	33	35							
Cases Treated as PM	3	0	0	0	0	3							
Total Cases Handled	189	61	62	62	66	74							
Workers involved in PM cases filed during the period	38,978	7,080	9,726	5,978	6,636	9,558							
Cases Disposed	146	32	24	29	30	31							
Settled	135	28	23	28	26	30							
Assumed Jurisdiction	0	0	0	0	0	0							
Certified for Compulsory Arbitration	0	0	0	0	0	0							
Materialized into Actual Strike/Lockout	0	0	0	0	0	0							
Materialized into Notice of Strike/Lockout	11	4	1	1	4	1							
Subsumed/Consolidated to AJ/CCA	0	0	0	0	0	0							
Others	0	0	0	0	0	0							
Pending, end of period	43	29	38	33	36	43							
Disposition Rate	77%	52%	39%	47%	45%	42%							
Disposition Rate (Net Cases Handled)	94%	76%	77%	74%	79%	76%							
Settlement Rate	71%	46%	37%	45%	39%	41%							
Settlement Rate (Net Cases Handled)	87%	67%	74%	72%	68%	73%							
Duration to Settle	28	28	32	30	27	26							

Table 10. Preventive Mediation Cases Handled, By Manner and Region: Philippines

Indicator								REGI	ON/p								
mucator	Total	NCR	CAR	R01	R02	R03	R04-A	R04-B	R05	R06	R07	R08	R09	R10	R11	R12	R13
Pending, beginning of period	27	11	0	0	0	7	6	0	0	0	0	0	0	1	2	0	0
Original Preventive Mediation Cases Filed	159	62	0	1	3	16	52	0	0	7	1	1	0	6	6	4	0
Cases Treated as PM	3	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0
Total Cases Handled	189	73	0	1	3	23	61	0	0	7	1	1	0	7	8	4	0
Workers involved in PM cases filed during the period	38,978	16,050	0	14	309	8,473	11,325	0	0	820	1	176	0	132	236	1,442	0
Cases Disposed	146	53	0	1	2	21	47	0	0	5	0	1	0	7	7	2	0
Settled	135	50	0	1	2	19	42	0	0	4	0	1	0	7	7	2	0
Assumed Jurisdiction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Certified for Compulsory Arbitration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Materialized into Actual Strike/Lockout	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Materialized into Notice of Strike/Lockout	11	3	0	0	0	2	5	0	0	1	0	0	0	0	0	0	0
Subsume/Consolidated to AJ/CCA/MAS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pending, end of period	43	20	0	0	1	2	14	0	0	2	1	0	0	0	1	2	0
Disposition Rate	77%	73%	0%	100%	67%	91%	77%	0%	0%	71%	0%	100%	0%	100%	88%	50%	0%
Disposition Rate (Net Cases Handled)	94%	90%	0%	100%	100%	100%	94%	0%	0%	83%	0%	100%	0%	100%	100%	100%	0%
Settlement Rate	71%	68%	0%	100%	67%	83%	69%	0%	0%	57%	0%	100%	0%	100%	88%	50%	0%
Settlement Rate (Net Cases Handled)	87%	85%	0%	100%	100%	90%	84%	0%	0%	67%	0%	100%	0%	100%	100%	100%	0%
Duration to Settle	28	36	0	10	17	32	21	0	0	8	0	34	0	17	39	27	0