

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Income-earning ability increased

ORGANIZATIONAL OUTCOME

1. Labor-management relations improved
2. Labor disputes effectively settled/resolved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2024 TARGETS
Labor-management relations improved		
LABOR-MANAGEMENT PARTNERSHIP AND EMPOWERMENT PROGRAM		
Outcome Indicators		
1. Percentage of incidence of Preventive Mediation (PM) and Notices of Strike/Lockout (NS/L) cases involving companies with Labor Management Cooperation/Councils/Committees (LMCs) and/or Grievance Mechanisms (GMs)		
a. Percentage of Incidence of PM and NS/L cases involving companies with LMCs	3.05%	not more than 10%
b. Percentage of Incidence of PM and NS/L cases involving companies with GMs	3.77%	not more than 10%
Output Indicators		
1. LMCs facilitated	310	442
2. LMCs Enhanced	2,172	2,295
3. GMs Institutionalized/Operationalized	311	442
4. GMs Enhanced	2,127	2,295
Labor disputes effectively settled/resolved		
LABOR CASE MANAGEMENT PROGRAM		
Outcome Indicator		
1. Percentage of Notices of Strike/Lockout handled which resulted to strike incidence	2.47%	not more than 6% of NS/L
Output Indicators		
1. Disposition rates of:		
a. Actual Strike/Lockout (AS/L)	100%	100%
b. Voluntary Arbitration	73.57%	60%
2. Settlement rates of:		
a. Requests for Assistance (RFAs)	64.63	70%
b. Preventive Mediation (PM)	90.51%	85%
c. Notice of Strike/Lockout (NS/L)	75.31%	70%
3. Percentage of cases/RFAs settled within process cycle time (NS/L, PM, and SEA)	66.12%	60%